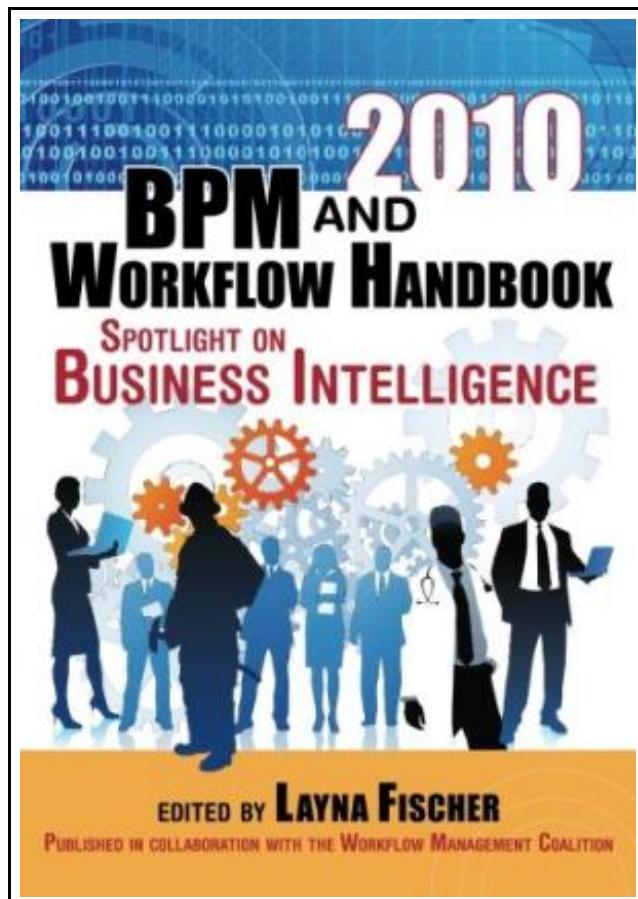


## 2010 Bpm and Workflow Handbook: Spotlight on Business Intelligence



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